

S E R V I C E N O T E

SUPERSEDES: None

3560A Portable Dynamic Signal Analyzer

Serial Numbers: 0000A00000 / 3324A01018

Power off failure discharges battery

Duplicate Service Notes: 3569A-03

To Be Performed By: Agilent-Qualified Personnel

Parts Required:

Part No.	Description
03569-69502	Exchange A2 assembly

Situation:

Some instruments may not power off completely when turned off. Symptoms are horizontal lines remaining on the display after the power is turned off, and a dead battery after the instrument has been turned off for several days.

Solution/Action:

Replace the A2 assembly. A2 assemblies that have been modified to prevent this failure have a date code of 3443 or greater.

See the "3560A Operating and Service Guide" for disassembly and replacement instructions.

DATE: February 1995

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:					
MODIFICATION RECOMMENDED					
ACTION CATEGORY:	<input type="checkbox"/> IMMEDIATELY <input checked="" type="checkbox"/> ON SPECIFIED FAILURE <input type="checkbox"/> AGREEABLE TIME	STANDARDS:	Labor 1.0 Hour		
LOCATION CATEGORY:	<input type="checkbox"/> CUSTOMER INSTALLABLE <input type="checkbox"/> ON-SITE <input checked="" type="checkbox"/> SERVICE CENTER	SERVICE INVENTORY:	<input checked="" type="checkbox"/> RETURN <input type="checkbox"/> SCRAP <input type="checkbox"/> SEE TEXT	USED PARTS:	<input checked="" type="checkbox"/> RETURN <input type="checkbox"/> SCRAP <input type="checkbox"/> SEE TEXT
AVAILABILITY:	PRODUCT'S SUPPORT LIFE		AGILENT RESPONSIBLE UNTIL: February 1997		
AUTHOR: DLC	ENTITY: A100	ADDITIONAL INFORMATION: PCO A1-9410072			